



Famic Technologies Introduces Andon Studio

A Powerful New Request Management Software Solution to Optimize Industrial Processes

(Montreal, Quebec) October 2, 2012 – **Known for creating innovative engineering software solutions, Famic Technologies is pleased to introduce Andon Studio, a powerful new request management solution that optimizes industrial processes. Initially designed to support effective response procedures in the manufacturing industry, Andon Studio software easily adapts to all factory and plant operations. It facilitates the sending and monitoring of service requests using the latest advances in communication technology.**

[Andon Studio](#) is a software solution that serves to immediately alert personnel (via touchscreen, email, SMS, etc...) of service calls related to operations, maintenance and production minimizing equipment downtime. Requests can be initiated manually by an operator or automatically by a machine-triggered condition. A multi-lingual interface uses icons to identify each step of the process (Fig. 1). Workers are alerted to the current step as well as the time elapsed since the beginning of the request (Fig. 2). Comprehensive reporting allows progress to be carefully monitored and documented. These customized reports are also used to evaluate and improve internal procedures, thereby increasing productivity and reducing costly delays.

Adapted to facilities equipped with fixed terminals, Andon Studio is currently being used by Canada Post at its Léo-Blanchette plant in St-Laurent, Quebec. This software solution helps operators posted at various workstations communicate easily using touch screens that signal requests simultaneously throughout the system, while recording all exchanges on a central network for statistical and tracking purposes.

Jacky Duhamel, Famic's Business Development Manager of Industrial Automations, states, "Our R&D is focused towards innovative solutions like Andon Studio that improve productivity and cut operational costs for our clients. Our solutions also conform to new manufacturing sector requirements, including key performance indicators (KPIs), Hazard Analysis Critical Control Points (HACCP), Overall Equipment Effectiveness (OEE), energy management, and historical data tracking systems." As a pioneer in automation software, Famic Technologies is recognized internationally for its products and services offering design and simulation software solutions for hydraulics, pneumatics, electrical, control, HMI and communications.

About Famic Technologies

Founded in 1986, Famic Technologies offers a full range of quality products and services in the fields of software engineering and industrial automation. It develops, integrates and markets CAD and simulation software solutions for electrical, hydraulics, pneumatics, automation and controls applications which support design, operations, management and training. Famic Technologies provides innovative software solutions to help engineers, maintenance personnel and trainers substantially increase their efficiency in systems design, maintenance and training. Since January 2012, Famic Technologies has opened a sales office in Germany to better serve customers' needs in Europe. www.famictech.com

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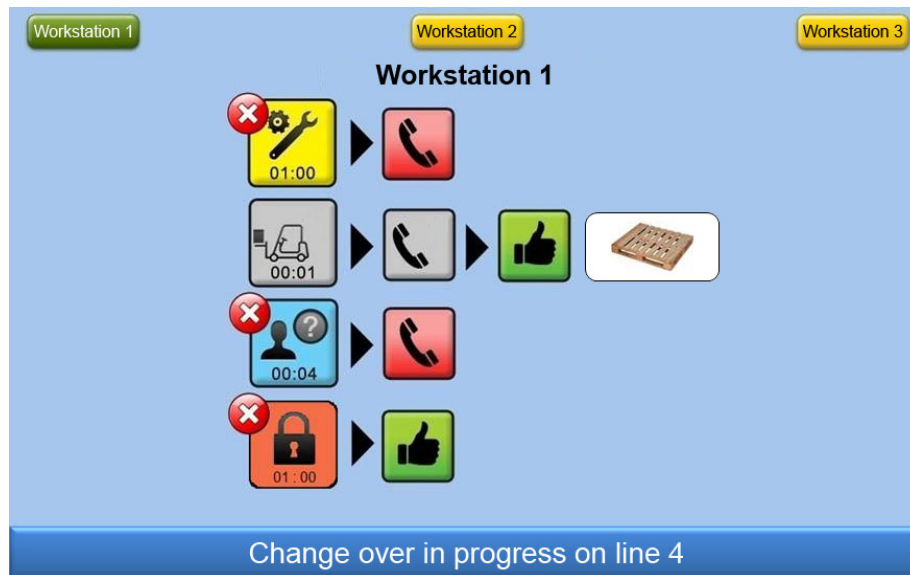


Fig. 1 – Simple and intuitive interface

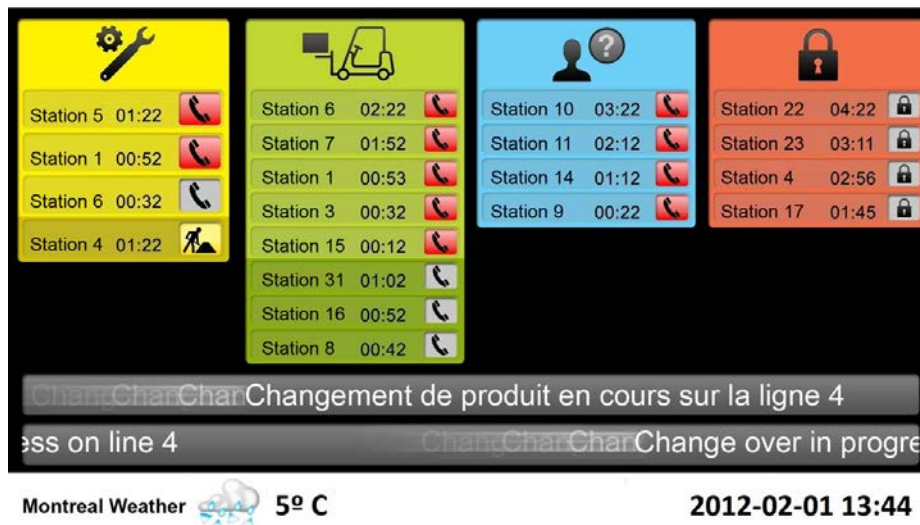


Fig. 2 – Centralized screens display ongoing requests and time elapsed